



## Travel Payments & Policies

### Payments

Trip prices are per person and are all inclusive from the trip pick up point ( Foligno or Avignon). Prices do not include items of a personal nature such as dry cleaning, souvenirs, mini bar items, etc.

A **\$1500 non-refundable** deposit is required to secure your place in any Gout et Voyage trip.

Final balance payment is due no later than **60 days** prior to the trip start date.

### Transferring to another tour

If your plans change, you can transfer to another trip in the same calendar year *if there is availability*, up to 60 days prior to your trip start date. We will apply your existing deposit and there will be no transfer fee. Transfers less than 60 days before your trip start date are usually not possible.

### Cancellations

All payments to Gout et Voyage become **non-refundable** on your final payment due date (60 days before departure). Because of our up-front costs organizing the trip and pre-paying service providers, hotels and transportation providers we cannot give you a refund if your plans change.

We may provide you with a credit for future travel with Gout et Voyage if you cancel your reservation due to a Creditable Event such as a medical emergency, death of a family member, a personal disaster (such as a home fire or flood) or loss of employment.

If you need to cancel your trip, you must notify Gout et Voyage immediately. If you wish to request a credit for a creditable event and you have comprehensive travel insurance, you must first file a claim with your insurance provider before requesting a credit from Gout et Voyage.

If Gout et Voyage must cancel a trip, you will be offered a full refund or the option to apply your funds to another Gout et Voyage trip within 2 years of your original trip date.

Travel insurance from an insurance company or from your credit card company is the only mechanism that can reimburse you if you are unable to travel on your scheduled Gout et Voyage trip.



Trip forms, obligations, and risks

To travel with Gout et voyage and to qualify for cancellation credit, all clients must review and accept the Contract, Release & Waiver Agreement and complete the Client Information form.